# Designated Campus Colleague

## MSS REFERENCE GUIDE





University Services Building, Rm. 401 LAST UPDATE: MAY 17, 2016

## **Table of Contents**

1.	Guide Overview	5
1	1.1 Who Can Access the Request Campus Colleague Request	5
2.	DCC Types and Categories Matrix	5
3.	Navigating the Manager Self Service Menu	5
4.	Initiating Requests	6
2	4.1 Creating a New DCC	7
	Search Match	7
	No Results in Search Match	8
	Positive Search Results	9
	Start Date	9
	Expiration Date	10
	DCC Type	10
	Sponsor DeptID	10
	UA Staff EmplID	11
	Location Information	11
	Affiliate Institution	11
	UA Title	12
	Citizenship and Assignment Questions	12
	Duties and Responsibilities	13
	Average Hours	14
	Person Information	15
	Risk Management Questions	15
	Export Control Questions	16
2	4.2 Attachments	17
	Volunteers – Under 18 Years of Age	18
	Affiliates and Associates	18
	Intermittent/Occasional Volunteers	18
	Intern - Department	18
	Non-Citizen/Non-Permanent Residents	18
	Pre-hires	18

	4.3	Comments	19
	4.4	Submitting Requests	19
	4.5	Cancelling Requests	20
	4.6	Saving Requests for Later	20
5.	Mo	odifying Existing DCC Requests	20
	5.1	Modify Expiration Date	21
	5.2	Modify Annual Review – UA Vitae Flag	22
	5.3	Modify Title	23
	5.4	Modify Suppress from UA Directory Online Flag	23
	5.5	Add DCC Relationship	24
6.	DC	C Year End Department Rollover – Multiple Transactions	24
7.	Red	quest DCC Modify – Single Transactions	26
8.	Арј	proving/Denying Requests	28
	8.1	Approving Requests	28
	Cor	nfirming Approved Requests	28
	8.2	Adding Ad-Hoc Reviewers and Approvers	28
	Ad	Hoc Reviewers	29
	Ad	Hoc Approvers	31
	8.3	Denying Requests	34
	Cor	nfirming Denied Requests	34
9.	Ret	turning To Saved DCC Requests	35
10	). \	Withdrawing DCC Requests	35
11	\	Viewing Pending Requests	36
	11.1	How Approvers Know Transactions Are Pending Their Approval	36
	11.2	Determining Request Status	37
12	2. \	Workflow	37
	12.1	Self Approval	38
	12.2	Auto Approval	38
	12.3	College Initiates a Request	38
	12.4	Skipped Steps	38
	12.5	No Approvers Found	39
13	3E	Error/Warning Messages	39

13.1	Another Approver has Taken Action	39
13.2	Pending request	39
14.	Intermittent/Occassional Volunteer (IOV) and Intern – Department Process	40
15.	DCC Worksheets	40
16.	Affiliate Verification Form	40
17.	DCC Agreement Examples	41
17.1	Affiliate Agreement	41
17.2	Associate Agreement	43
17.3	Volunteer Agreement	45
17.4	Intermittent/Occasional Volunteer Agreement	47
18.	DCC Email Messages	49
18.1	Email Messages – Person with No NETID	49
D	CC Email #1 - User Does Not Have NetID (EmpIID)	49
D	CC Email #2 - User Does Not Have NetID (PIN to Create NetID)	50
D	CC Email #3 – User Does Not Have NetID (Personal Info and Agreement)	50
18.2	Email Messages – Person with a NETID	50
D	CC Email #4 - User Has an Existing NetID (Netid)	51
D	CC Email #5 - User Has an Existing NetID (Personal Info and Agreement)	51
19.	Contact Information	51
19.1	Who to Call???	51
20.	Revision History	52

## 1. GUIDE OVERVIEW

This guide provides an overview of the <u>UAccess Employee</u> – MSS Designated Campus Colleagues (DCC) process for creating and updating DCC relationships.

## 1.1 WHO CAN ACCESS THE REQUEST CAMPUS COLLEAGUE REQUEST

Each workflow document requires a minimum of two participants: an Initiator and an Approver.

Systems Control will be included as an approver for these transactions. They will be the final approval on these transactions prior to the data entering the system.

Initiating or creating a document requires either one of these roles:

- Position Cross-Reference access
- DCC Create Role

Documents require between one and four approvers:

- Business Approvers
  - HR Department
  - o College Reviewer
  - College/Division
- Executive/Administrative Approvers
  - Export Control
  - UA Central HR
  - Systems Control

College/Divisions determine the number of approval steps required.

## 2. DCC TYPES AND CATEGORIES MATRIX

DCC Types and Categories Matrix may be accessed on the Systems Control website: <a href="http://syscon.arizona.edu/uaccess-resources/dcc">http://syscon.arizona.edu/uaccess-resources/dcc</a>

This matrix will define each DCC Type, sub-category and associated privileges such as a NetID, CatCard or Building Access.

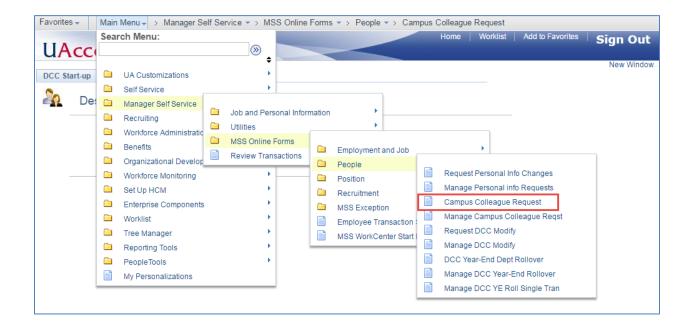
## 3. NAVIGATING THE MANAGER SELF SERVICE MENU

To access a DCC request, click on the UAccess Employee link and follow the instructions below.

To access the request:

- 1. Select *Manager Self Service* from the Main Menu
- 2. Click on MSS Online Forms
- 3. Click on *People*
- 4. Click on Campus Colleague Request

Last Update: May 17, 2016 Page **5** of **52** 



## 4. INITIATING REQUESTS

The *Campus Colleague Request* page allows the user to:

#### • Create a New DCC

 This option allows the user to create a new relationship in the UAccess Employee system.

#### Modify Existing DCC

- Modify Existing DCC Relationship
  - This option allows the user to extend the expiration date or end an existing relationship by changing the expiration date.
- Add Relationship
  - This option allows the user to add a relationship to a person who already has an EmplID.

Note: Employees may not simultaneously hold DCC relationships—the only exception is limited to College of Medicine.

#### • Return to Work in Progress

- This option is only available if a user has previously saved a request form.
- Saved requests are stored for 30 calendar days.
- Users can return back to *their* previously saved transaction to review, continue updating and/or to submit the request.

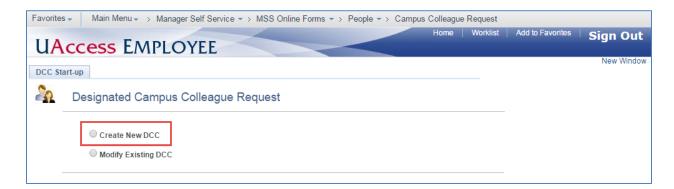
Last Update: May 17, 2016 Page 6 of 52

DCC's include the following categories:

- Affiliates
- o Affiliate Partners
- Associates
- Associate Partners
- Building Occupants
- Government Agency Staff
- Health Care Partners
- Independent Contractors
- Intermittent/Occasional Volunteers
- o Inter Institutional Faculty and Staff
- o Intern UA
- Intern Department
- o Pre-Hires
- Religious Center Personnel
- o Residence Life Live-ins
- Temp Agency Employees
- o Volunteers
- UA Foundation Members

#### 4.1 CREATING A NEW DCC

1. Click on the *Create New DCC* radio button to start the process for creating a new relationship in the system.

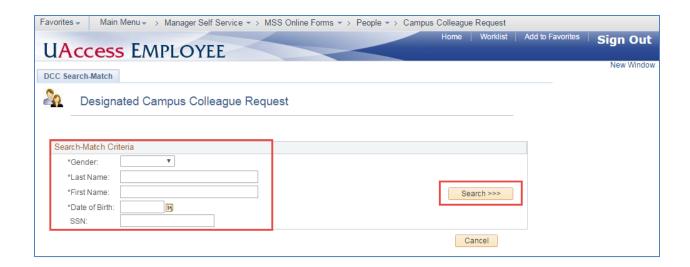


#### **SEARCH MATCH**

The Search Match page automatically loads when the Create New DCC radio button is selected.

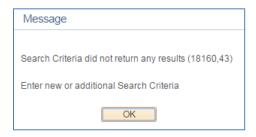
- 1. Enter the DCC's information to ensure a duplicate person record does not exist in the UAccess Employee system. All required fields have an asterisk (\*).
- 2. Click the Search button to start Search Match

Last Update: May 17, 2016 Page **7** of **52** 

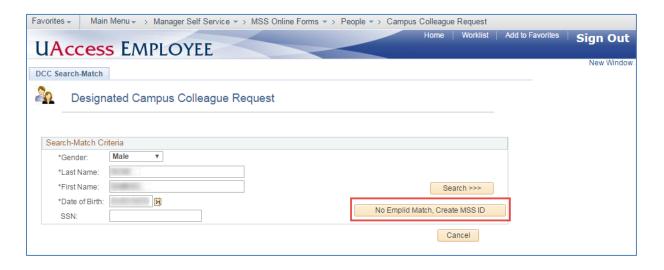


#### **NO RESULTS IN SEARCH MATCH**

If the search criteria entered does not match an existing person record, the search results box will not return any values as displayed below.



1. Click the No EmplID Match, Create MSS ID button to begin completing the DCC Request.

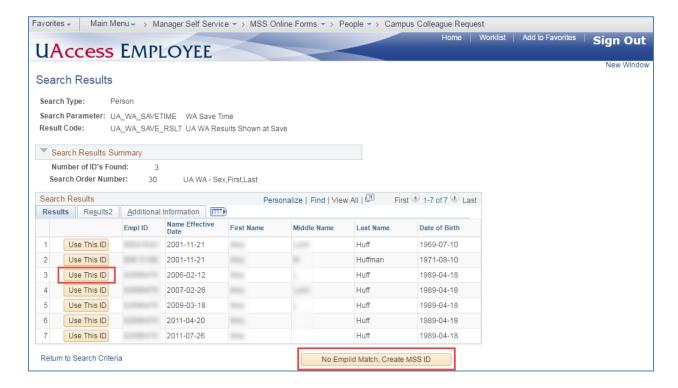


Last Update: May 17, 2016 Page **8** of **52** 

#### **POSITIVE SEARCH RESULTS**

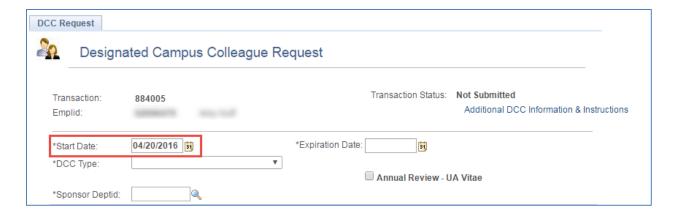
If the search criteria entered matches an existing person's record, the name and EmplID will appear in the list of **Search Results.** 

- 1. If the search returns a matching record for the person, click the *Use This ID* button to select the individual
- 2. If values returned do not match the person's record you are searching for, click the **No EmpliD Match**, **Create MSS ID** button and continue to complete the request form prompted by that action.



#### START DATE

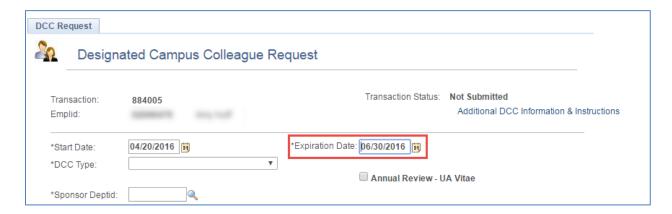
The **Start Date** on the Designated Campus Colleague Request automatically defaults to the current date. It can be changed to reflect future dates up to 30 days in advance as well as up to 30 days in the past.



Last Update: May 17, 2016 Page **9** of **52** 

#### **EXPIRATION DATE**

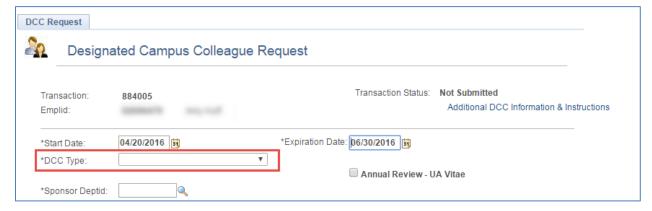
The *Expiration Date* on the Designated Campus Colleague Request automatically defaults to blank. The expiration date cannot go beyond the end of the current fiscal year. It may be changed to an earlier date; however, there is a minimum of 30 calendar days for Affiliate DCC types and 7-day minimum for all other DCC types.



Note: All DCC types should be renewed each fiscal year using the rollover process to ensure the relationship continues if appropriate.

#### **DCC Type**

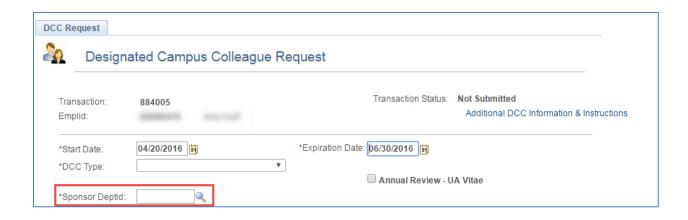
The *DCC Type* field is a dropdown list that allows the user to select the appropriate DCC relationship. In addition to a DCC Type, some categories may contain a sub-category to further define the DCC type.



## **SPONSOR DEPTID**

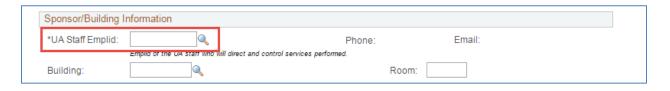
The **Sponsor DeptID** field is used to define the University of Arizona department where the DCC will perform services for the duration of the relationship. Use the magnifying glass to activate the search box to find and select the department using criteria other than the deptid or department number.

Last Update: May 17, 2016 Page **10** of **52** 



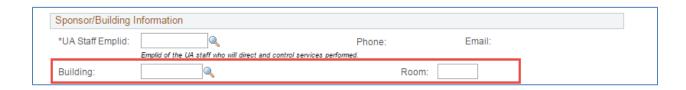
#### **UA STAFF EMPLID**

The *UA Staff EmplID* field captures the person directing and controlling services performed by the DCC. The magnifying glass activates a search box which assists in locating the UA Staff member responsible for the DCCs UA relationship using criteria other than the EmplID.



#### **LOCATION INFORMATION**

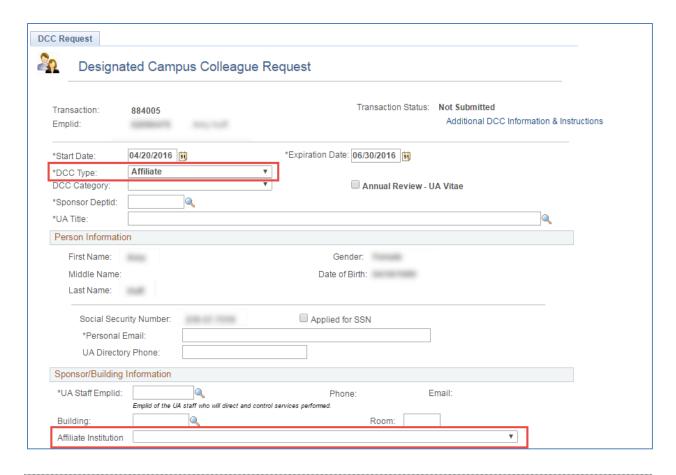
The *Location Information* section allows the user to enter the DCCs *Building* and *Room* location (*PO Box* is only available for College of Medicine sponsoring departments). This is an optional field and, if left blank, will default to the location of the sponsoring department.



#### **AFFILIATE INSTITUTION**

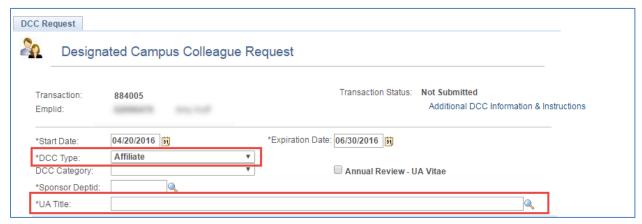
The *Affiliate Institution* field only appears if the Affiliate DCC Type is selected. The user must select a valid Institution from the dropdown list.

Last Update: May 17, 2016 Page **11** of **52** 



#### **UA TITLE**

The *UA Title* field only appears as an editable field for Affiliate and Associate DCC Types. To select a title use the magnifying glass to lookup existing UA Titles.

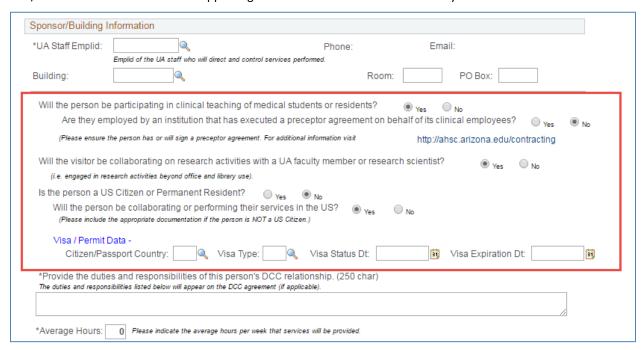


#### **CITIZENSHIP AND ASSIGNMENT QUESTIONS**

A series of question related to the DCC's citizenship status and assignment or UA relationship appear immediately preceding the *Sponsor/Building Information*. Responses may prompt additional questions to appear that require either a yes or no selection or the completion of information such as Visa Type or Status.

Last Update: May 17, 2016 Page **12** of **52** 

If the DCC is *not* US Citizen or Permanent Resident and is performing services in the US The DCC must supply Visa/Permit Data documentation. Supporting documents should be delivered to Systems Control via carrier.

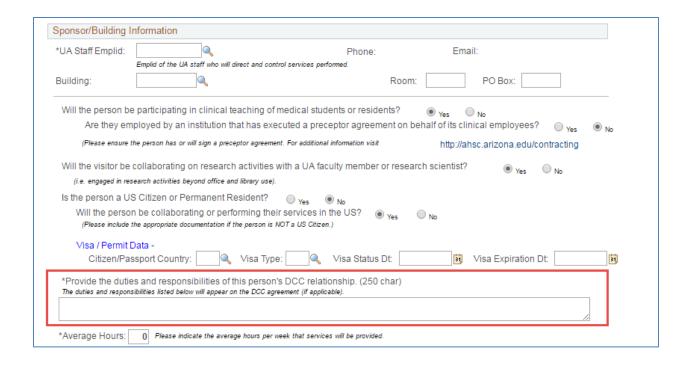


Note: DCC requests for individuals collaborating or performing services out of the country will bypass the visa document requirements—indicated with a "no" response to performing services in the US question. If the situation should change, and the individual enters the US to collaborate or perform services, supporting Visa information should be submitted to Systems Control.

#### **DUTIES AND RESPONSIBILITIES**

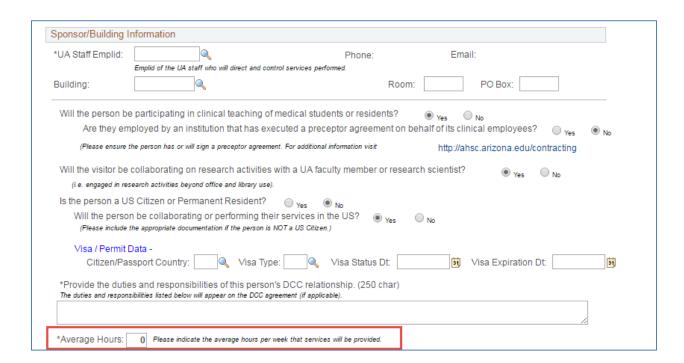
The *Duties and Responsibilities* section is where the user must enter general duties and responsibilities of the services performed by the DCC. Text typed in this section will appear on DCC Agreements (if applicable to DCC Type). This is a required field for all DCC Types.

Last Update: May 17, 2016 Page **13** of **52** 



#### **AVERAGE HOURS**

The *Average Hours* field is used to indicate the average hours per week the services will be provided. This information will not appear on DCC Agreements.



Last Update: May 17, 2016 Page **14** of **52** 

#### **PERSON INFORMATION**

The *Person Information* section prefills the information provided in the initial Search Match and includes: First Name, Last Name, Gender and Date of Birth. The fields are editable by the initiator if this is a new person record.

#### Social Security Number

This field is optional and only appears if the header question indicates the DCC is a US Citizen or Permanent Resident. Users may also check the *Applied for SSN* box if the SSN is not yet available for the DCC.

#### Personal Email

This field is required to provide DCCs with information pertinent for the establishment of the DCC relationship including the completion of personal information, the acceptance of an agreement (if applicable) and the creation of a UANetId. Email addresses ending in "arizona.edu" are not considered personal email addresses and users are discouraged from using them in this process.

#### **UA Phone Directory**

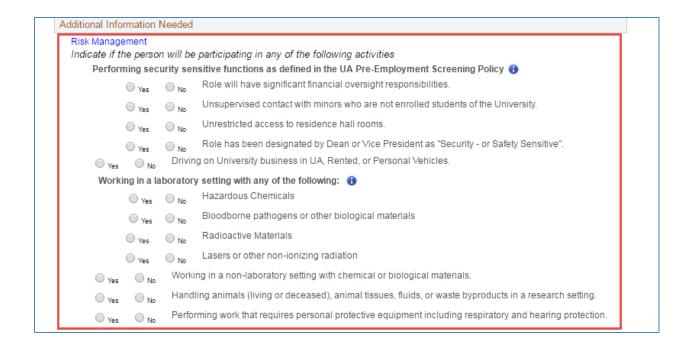
This field is optional and only appears for the following DCC Types: Affiliates, Affiliate Partners, Associates, Associate Partners, Health Care Partners, Independent Contractors, UA Foundation Members and Pre-hires. If left blank, the information will default to the sponsoring department's phone number.



#### **RISK MANAGEMENT QUESTIONS**

The selection of specific DCC Types in the header section prompt Risk Management questions to appear on the request. Users may click the "I" icons to access additional information and links to assist with the completion of each related section.

Last Update: May 17, 2016 Page **15** of **52** 



#### **EXPORT CONTROL QUESTIONS**

The selection of specific DCC Types in the header section prompt Export Control questions to appear on the request. Users may click the "I" icons to access additional information and links to assist with the completion of each related section.



Last Update: May 17, 2016 Page **16** of **52** 

#### **4.2 ATTACHMENTS**

Initiators and Approvers may upload and remove attachments to a request while the transaction is pending. Attachments for Campus Colleague Requests can only be viewed by the initiator of the transaction or an approver. Due to the sensitive nature of the Visa documents, once transactions have been approved, the documents are no longer available for viewing.

#### 1. Add Attachment

- a. Click the or **Add Attachment** link
- b. Click the Choose File button and navigate to your saved document
- c. Select the document and click on the *Open* button
- d. Click *Upload* after the file name you attached appears next to the *Choose File* button
- e. The attached document will appear in the Description and Attached File fields



Note: Copies of Social Security Cards, Birth Certificates, Visa documents and other sensitive information should always be sent to Systems Control via courier—do not attach or save them to your computer.

#### 2. View Attachment

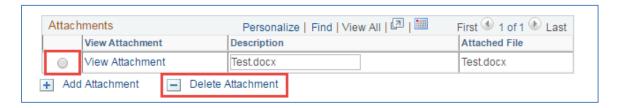
- a. Click the View Attachment link in the row that includes the document you wish to view
- b. The document will open in a separate window



Note: Attachments are not available for viewing after transactions are completely approved.

#### 3. Delete Attachment

- a. Select the radio button on the far left side of the document you want to remove
- b. Click on the button or the **Delete Attachment** link
- c. The following confirmation appears upon completion: "Attachment Deleted Successfully"



Last Update: May 17, 2016 Page **17** of **52** 

#### **VOLUNTEERS – UNDER 18 YEARS OF AGE**

A **Volunteer Agreement** signed by an individual's parent must be attached to the request after the person under age 18 accepts the agreement in Self Service.

- The individual will print the agreement, have the parent sign it and turn it in to the initiator/sponsor
- The initiator/sponsor will attach the signed agreement to the transaction before Systems Control approves it

#### **AFFILIATES AND ASSOCIATES**

Affiliates and Affiliate Partners DCC requests require an attachment containing:

- Curriculum Vita (CV) or Resume
- Affiliate Verification Form (AVF) signed by an authorized representative from the affiliated institution

Associate and Associate Partners DCC requests require an attachment containing:

Curriculum Vita (CV) or Resume

## INTERMITTENT/OCCASIONAL VOLUNTEERS

IOV DCC requests require an attachment containing:

- Intermittent/Occasional Volunteer (IOV) Worksheet
- IOV Agreement (signed by DCC)

#### **INTERN - DEPARTMENT**

Intern - Department DCC requests require an attachment containing:

Intern-Department Worksheet

#### **NON-CITIZEN/NON-PERMANENT RESIDENTS**

If the person answers "No" to the citizenship question (and they are performing services in the US) check to make sure the following documents have been sent to Systems Control for attachment:

- J1 Status DS-2019
- F1 Status I-20

#### **PRE-HIRES**

Pre-hire DCC requests require an attachment containing:

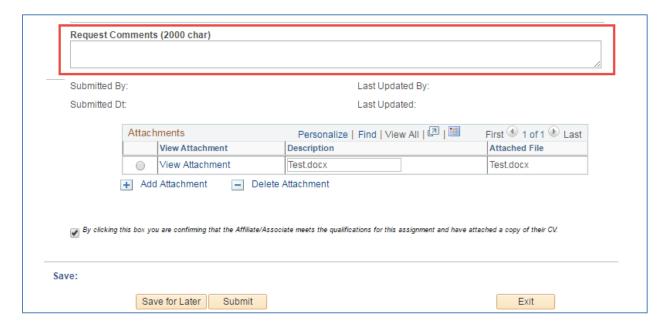
Offer letter

Last Update: May 17, 2016 Page **18** of **52** 



#### 4.3 COMMENTS

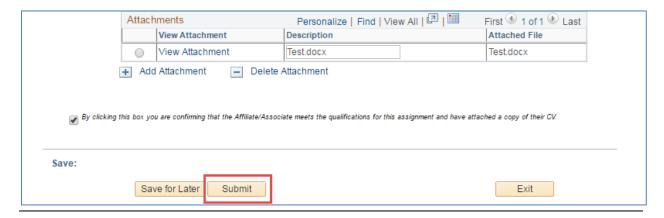
Comments and attachments are available on all MSS requests. Business rules will determine whether the comment field is required for specific transactions.



## 4.4 SUBMITTING REQUESTS

To submit the DCC requests for approval:

1. Click on the Submit button

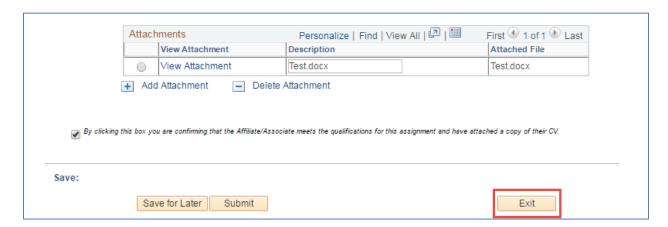


Last Update: May 17, 2016 Page **19** of **52** 

#### 4.5 CANCELLING REQUESTS

Requests may be cancelled by the request initiator before the transaction is submitted. The request will not be saved or submitted if the *Exit* option is selected.

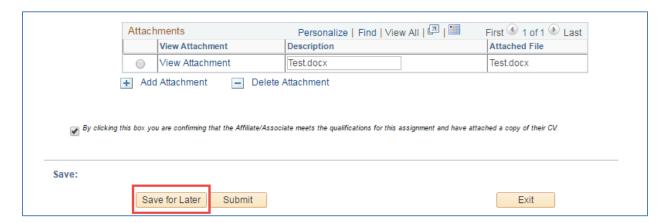
1. Click on the Exit button



## 4.6 SAVING REQUESTS FOR LATER

Request initiators may save the request by clicking on the Save for Later button.

1. Click on the Save for Later button



- Saved transactions remain in the *Save for Later* status until action is taken to either submit or withdraw the request or 30-days from the request creation—whichever comes last.
- Saved requests may only be viewed or accessed by the transaction initiator.

## 5. MODIFYING EXISTING DCC REQUESTS

- Click on the *Modify Existing DCC* radio button from the Campus Colleague Request menu selection to:
  - a) Modify Existing DCC Relationship
    - a. This option allows the user to extend the expiration date or end an existing relationship by changing the expiration date. This can also be accomplished directly from the Request DCC Modify menu selection.

Last Update: May 17, 2016 Page **20** of **52** 

- b) Add Relationship
  - a. This option allows the user to add a new relationship or an additional DCC relationship for a person.

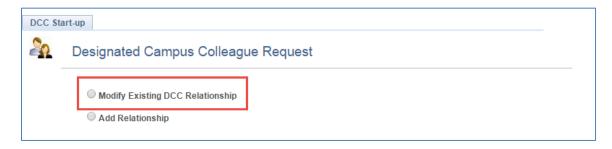
Note: Employees may not simultaneously hold DCC relationships—the only exception is limited to College of Medicine.



#### 5.1 MODIFY EXPIRATION DATE

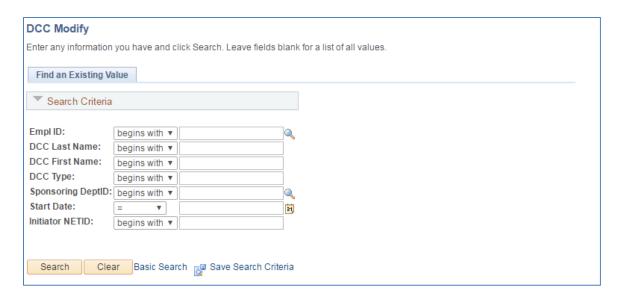
The Designated Campus Colleague Request includes an option to *Modify Existing DCC Relationships* which may be used to extend the expiration date or end an existing relationship. This may also be accomplished directly from the *Request DCC Modify* menu selection.

1. Select the *Modify Existing DCC Relationship* option

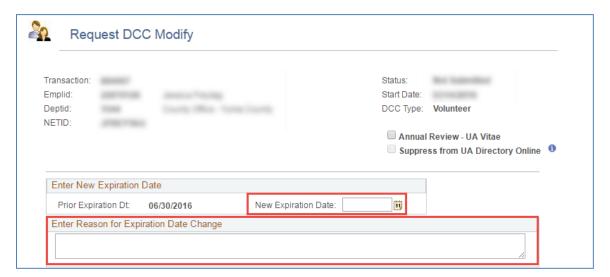


2. Enter search criteria to locate and select the appropriate person record.

Last Update: May 17, 2016 Page **21** of **52** 



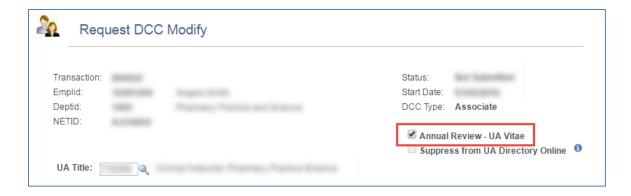
3. Enter the *New Expiration Date* to extend or end the DCC relationship. Users are required to enter a reason for the change. Once completed, click the *Submit* button to route for approval.



## 5.2 MODIFY ANNUAL REVIEW – UA VITAE FLAG

The Designated Campus Colleague Request includes an option to **Modify Existing DCC Relationships** which may be used to turn on or off the **Annual Review – UA Vitae** flag. A comment is required when requesting this flag update.

Last Update: May 17, 2016 Page **22** of **52** 



## **5.3 MODIFY TITLE**

The Designated Campus Colleague Request includes an option to *Modify Existing DCC Relationships* which may be used to modify an existing UA Title for Affiliate, Affiliate Partners, Associate, and Associate Partner DCC Types. A comment is required when submitting an update.

- 1. Click the **Search** icon
- 2. Choose the new UA Title
- 3. Click Submit



## 5.4 MODIFY SUPPRESS FROM UA DIRECTORY ONLINE FLAG

The Designated Campus Colleague Request includes an option to **Modify Existing DCC Relationships** which displays a field for **Suppress from UA Directory Online**. Changes to this flag cannot be submitted through an online transaction, but clicking on the **Information** icon will provide contact information for submitting updates to this field.



Last Update: May 17, 2016 Page **23** of **52** 

#### 5.5 ADD DCC RELATIONSHIP

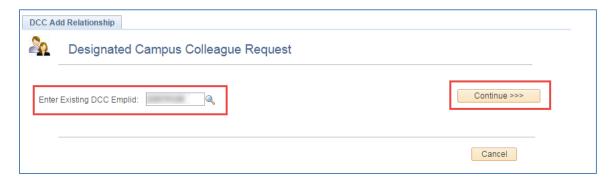
The Designated Campus Colleague Request includes an option to **Add Relationship** from the **Modify Existing DCC** selection. It may be used to extend the expiration date or end an existing relationship. This may also be accomplished directly from the **Request DCC Modify** menu selection.

This option allows the user to add a new or additional relationship for an existing person.

1. Select the Add Relationship option



2. Enter the EmplID or use the magnifying glass to search for appropriate person record.



The Campus Colleague Request form is displayed once the user clicks the Continue button. Instructions are provided in Section 4.1 Creating a New DCC instructions.

## 6. DCC YEAR END DEPARTMENT ROLLOVER - MULTIPLE TRANSACTIONS

An annual DCC electronic rollover process provides users with a method to extend multiple DCC relationships for individuals up to but no later than June 30<sup>th</sup> of every fiscal year.

- All DCCs must be renewed to avoid interruption of access to services
- The rollover process requires action from the sponsoring department
- This option does not provide the ability to add attachments
  - Submit transactions requiring attachments using the *Request DCC Modify* selection (see the Attachments section for more information)

Last Update: May 17, 2016 Page **24** of **52** 

The user initiates a roll over list by navigating as follows: UAccess Employee→Manager Self Service→MSS Online Forms→People→DCC Year End Dept Rollover

- Enter the Sponsoring Department ID to create a list of individuals with current DCC relationships (this includes only DCCs whose expiration dates are within 30-days of the initiation date—meaning the end dates are less than 30-days in the past)
- 2. Click Search

Note: DCC relationships with expiration dates that go back more than 30-days from the current date must be submitted using the **Add Relationship** option on the Designated Campus College Request form. The **Add Relationship** option requires the acceptance of a new DCC agreement by the individual.

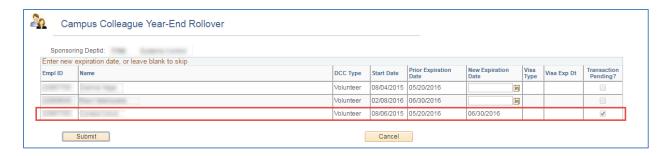


- 3. Enter the **New Expiration Date** for individuals who will continue to maintain a DCC relationship with the Sponsoring Dept (not to exceed 6/30 of the fiscal year in effect based on the rollover schedule).
  - The DCC expiration dates may be updated for the full or partial list of individuals displayed
  - Users may continue to update records using the Year-End Dept Rollover as long as DCC expiration dates do not exceed the 6/30 fiscal year end date in effect based on the rollover schedule.

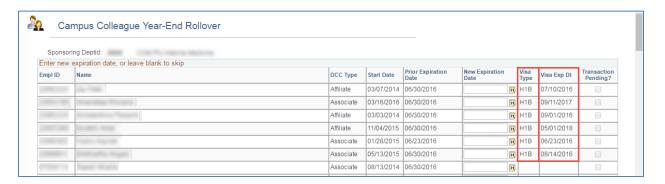


4. If a partial list is submitted, the record(s) updated will display a check mark in the *Transaction Pending?* box. The remaining DCC expiration dates are available for update.

Last Update: May 17, 2016 Page **25** of **52** 



DCC Expiration dates may not be extended beyond the Visa Exp Dt. Submit a *Request DCC Modify* to update both the DCCs Visa Exp Dt and the New Expiration Date.



## 7. REQUEST DCC MODIFY – SINGLE TRANSACTIONS

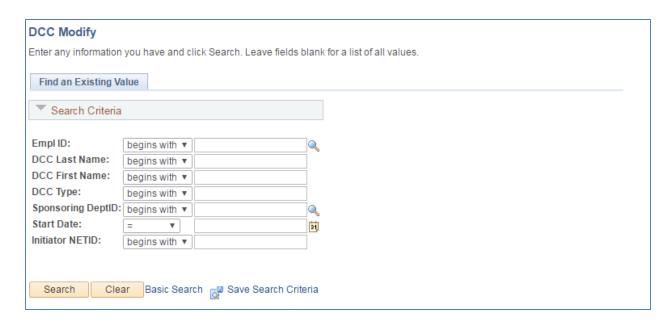
- The Request DCC Modify process is designed to extend an end date for one DCC at a time as long as the date does not exceed the 6/30 fiscal year end date in effect based on the rollover schedule.
- All DCCs must be renewed to avoid interruption of access to services
- The DCC Modify Request may be used to modify end dates as long as the expiration date for the DCC relationship is not greater than 30-days from the current date

The user initiates a DCC Modify request by navigating as follows: UAccess Employee→Manager Self Service→MSS Online Forms→People→Request DCC Modify

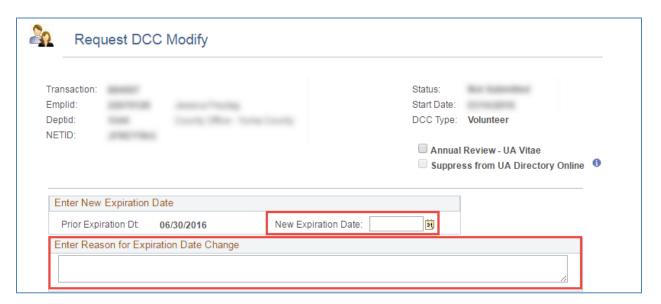
The Modify DCC Relationship search page will automatically appear when the *Request DCC Modify* option is selected.

- 1. Enter the **Search Criteria** to refine your search to assist with the retrieval of the appropriate DCC record to modify (this includes only DCCs whose expiration dates are within 30-days of the initiation date)
- 2. Click Search

Last Update: May 17, 2016 Page **26** of **52** 



- 3. Enter the **New Expiration Date** to Extend or End the DCC relationship. Users are required to enter a reason for the change.
- 4. Click the **Submit** button to route for approval.



Note: Persons that are not US Citizens or Permanent Residents and have a Visa expiration date prior to the end of the current fiscal year will automatically default to the Visa Expiration date.

• Send supporting visa status updates to Systems Control prior to submitting the transaction to extend the DCC End Date.

Last Update: May 17, 2016 Page **27** of **52** 

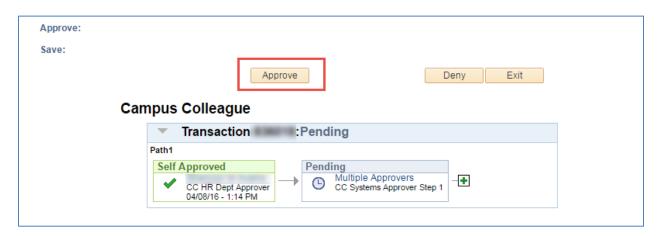
## 8. APPROVING/DENYING REQUESTS

## 8.1 APPROVING REQUESTS

DCC requests pending approval may either be accessed through the pagelet or the *Manage Campus Colleagues* page. The option to approve a request will only appear if the user has both the appropriate approval role and is the next step in the approval chain.

To approve a DCC request:

1. Click on the Approve button



#### **CONFIRMING APPROVED REQUESTS**

Once the DCC request is approved, the workflow routing displays the transaction status at the bottom of the page with the approved step highlighted in green.

1. Click on the Exit button to return to the search menu



## 8.2 ADDING AD-HOC REVIEWERS AND APPROVERS

HR Department, College Reviewers and College Approvers may add Ad Hoc approvers and/or reviewers prior to exiting the page for the transaction she or he approves.

Last Update: May 17, 2016 Page 28 of 52

#### **AD HOC REVIEWERS**

The addition of an Ad Hoc reviewer may be added by HR Department and College approvers.

- An email notification is sent to the Ad Hoc *Reviewer* selected.
- The request does not require the person's approval in order for the transaction to advance to the next step in the workflow.
- Ad Hoc Reviewers may be added after the Systems Control step—this is not the case with Ad Hoc
   *Approvers*.

Note: In some instances, you may add an Ad Hoc **Reviewer** step before you approve the transaction-- it is important to check the workflow status at the bottom of the page to ensure your step displays the green **Approved** box prior to exiting the request.

#### 1. Adding Ad Hoc Reviewer

#### User ID Unknown

- a. Click on the first (plus sign) encountered to the right of your *Approved* step
- b. This activates the *Insert additional approver or reviewer* window



- c. Select the Ad Hoc reviewer
- d. Click on the *Reviewer* radio button
- e. Enter characters that limit the search criteria or simply click on the magnifying glass to perform a name based search (1a)



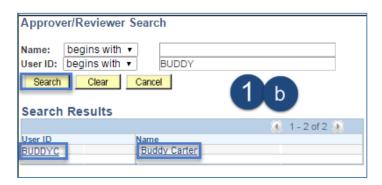
Note: The User ID must be typed in Caps

- f. Enter the First and Last Name to perform a name based search (1a)
- g. Click on the Search button

Last Update: May 17, 2016 Page **29** of **52** 



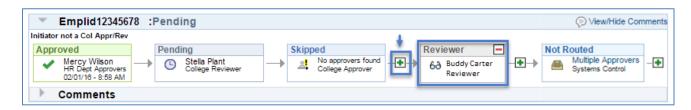
h. Click on the User ID or Name in the Search Results (1b) to select the Ad Hoc Reviewer



i. Click on *Insert* button



j. The Ad-Hoc Reviewer will appear in the workflow path at the bottom of the request page



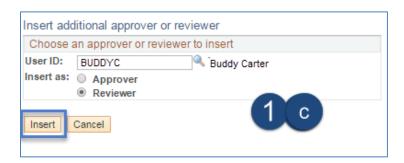
## User ID Known

- b. This activates the *Insert additional approver or reviewer* window

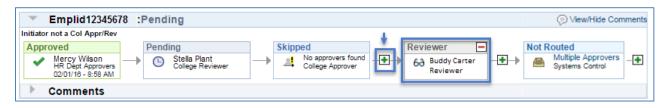
Last Update: May 17, 2016 Page **30** of **52** 



- c. Click on the **Reviewer** radio button
- d. Enter the Ad Hoc Reviewer's User ID
- e. Click on the *Insert* button



f. The Ad-hoc Reviewer will appear in the workflow path at the bottom of the request page



## AD HOC APPROVERS

An Ad Hoc Approver may be added by HR Department and College approvers prior to the final Systems Control Approval step.

- The request requires action from the Ad Hoc Approver in order for the transaction to advance to the next step in the workflow.
- The transaction appears on the Ad Hoc Approver's pagelet and an email is sent notifying the person that a DCC transaction is awaiting her or his approval.

Note: In some cases, you may add an Ad Hoc Approver step before you approve the transaction-- it is important to check the workflow status at the bottom of the page to ensure your step displays the green **Approved** box prior to exiting the request.

#### IMPORTANT: PLEASE DO NOT ADD AD HOC APPROVERS AFTER THE SYSTEMS CONTROL STEP.

#### 1. Adding Ad Hoc Approver

#### User ID Unknown

- a. Click on the (plus sign) to the right of your *Pending* or *Approved* step
- b. This activates the *Insert additional approver or reviewer* window

Last Update: May 17, 2016 Page **31** of **52** 



- c. Select the Ad Hoc Approver
- d. Click on the Approver radio button
- e. Enter characters that limit the User ID search criteria or simply click on the magnifying glass to perform a name based search (1a)



Note: The User ID must be typed in Caps

- f. Enter the First and Last Name to perform a name based search (1a)
- g. Click on the Search button

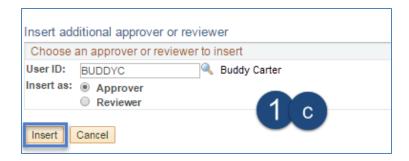


h. Click on the *User ID* or *Name* in the Search Results (1b) to select the Ad Hoc Approver

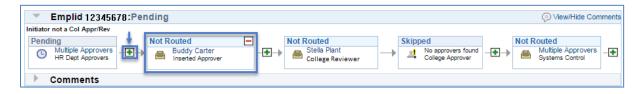


i. Click on *Insert* button

Last Update: May 17, 2016 Page **32** of **52** 



j. The Ad-hoc Approver will appear in the workflow path at the bottom of the request page

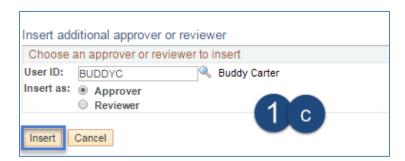


#### User ID Known

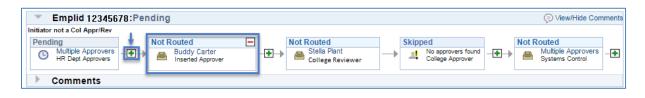
- a. Click on the (plus sign) to the right of your *Pending* or *Approved* step
- b. This activates the *Insert additional approver or reviewer* window



- c. Click on the Approver radio button
- d. Enter the Ad Hoc Approver's User ID
- e. Click on the Insert button



f. The Ad-hoc Approver will appear in the workflow path at the bottom of the request page



Last Update: May 17, 2016 Page **33** of **52** 

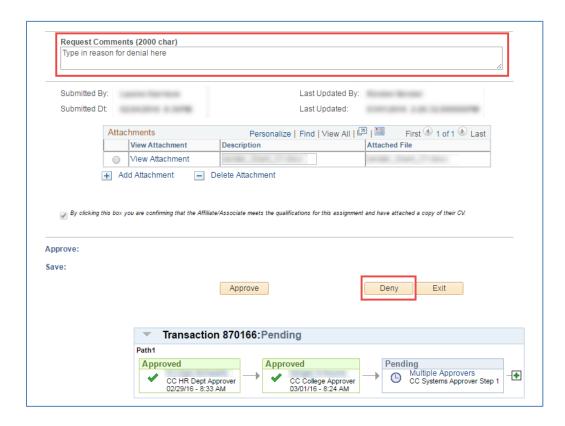
In the example above, the request will route to the College Reviewer step after the Inserted/Ad Hoc Approver approves the transaction.

## 8.3 DENYING REQUESTS

The option to deny a request appears if the user has both the appropriate approval role and is the next step in the approval chain.

To deny a request:

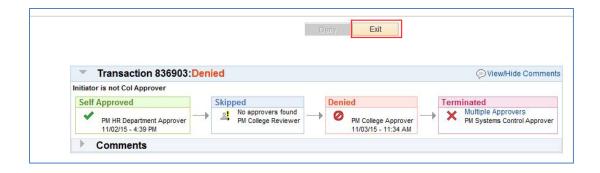
- 1. Type the reason for denial in the *Comments* section
- 2. Click on the **Deny** button



## **CONFIRMING DENIED REQUESTS**

- A confirmation page displays the request and denied status in view only mode.
- The process monitor at the bottom of the page also indicates the request has been denied.
- An email is sent to the initiator notifying him/her of the denied request.
- 1. Click on the **Exit** button to return to the search menu

Last Update: May 17, 2016 Page **34** of **52** 



## 9. RETURNING TO SAVED DCC REQUESTS

Initiators have the ability to return to saved DCC requests by accessing the specific transaction in the *Manage Campus Colleagues* page. A new radio button will appear with description *Return to Work in Progress*. The initiator has the option to select a saved request for up to 30 days after it was initially saved.

To return to a saved request:

- 1. Select the Return to Work in Progress radio button
  - A list of transactions that have been saved within the past 30 days will appear.
- 2. Click on the link in the *Transaction* column to return back to a request



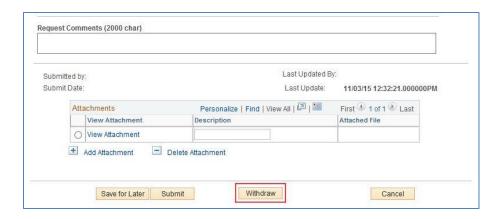
## 10. WITHDRAWING DCC REQUESTS

Initiators have the ability to withdraw DCC requests by accessing the specific transaction in the *Manage Campus Colleagues* page. Withdrawing the request essentially cancels the request from all pending approvers. Initiators may withdraw a pending request up until final approval.

How to withdraw a request:

- 1. Search for the request in the *Manage Campus Colleagues*
- 2. Click the Withdraw button once the transaction is selected and opened

Last Update: May 17, 2016 Page **35** of **52** 



## 11. VIEWING PENDING REQUESTS

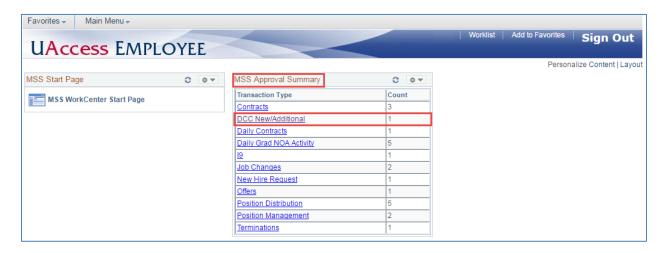
Pending approval requests are available for viewing in multiple formats:

- Pagelet
- Manage Campus Colleague Requests New DCC Requests
- Manage DCC Modify Request Modified Existing DCC Requests

## 11.1 HOW APPROVERS KNOW TRANSACTIONS ARE PENDING THEIR APPROVAL

The UAccess Employee main page automatically displays a *Pagelet* summary listing the transactions pending the individual approver's action.

- The *Pagelet* provides a *Transaction* link directly to the transactions requiring the user's approval.
- Each transaction type displays a total count of transactions available for approval.
- Selecting the *Home* key on the first tab on the upper right side of any page will return the user to the MSS Approval Summary Pagelet.



Note: If a transaction type link is not available, this means no requests are available for approval at this time.

• Once a user selects a transaction type from the MSS Approval Summary they are directed to the individual transaction pagelet.

Last Update: May 17, 2016 Page **36** of **52** 

 Additional details for each transaction are made available to allow for selection of the transaction to work next.

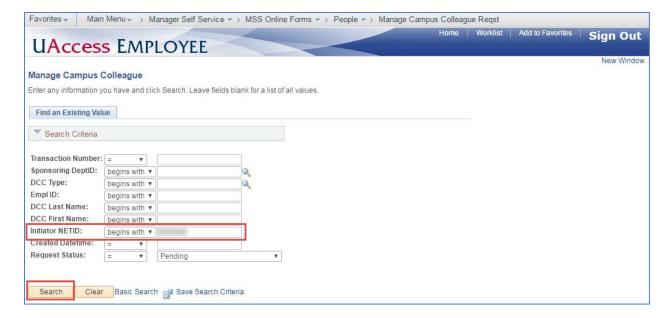


### 11.2 DETERMINING REQUEST STATUS

The *Manage Campus Colleagues Requests* allows users with the UAccess Employee Position Cross-Reference role to view DCC Transactions that are pending, approved, denied, saved or withdrawn.

The Search dialog box provides multiple options for accessing DCC transactions.

- 1. Enter the *Initiator NetID* or other criteria listed in the Search dialog box
- 2. Click on the Search button. A list of values that meet the search criteria will be displayed
- 3. Click on any of the values listed to access specific transactions
  - a. The user's role and current approval step will determine whether the record is view only or available for change or approval



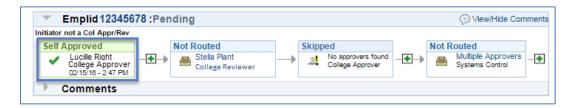
# 12. WORKFLOW

Workflow steps are determined by the roles provisioned within a college, division or department and may be **Self** or **Auto Approved** or **Skipped** based on business rules established for DCC requests.

Last Update: May 17, 2016 Page 37 of 52

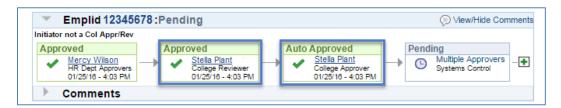
#### 12.1 SELF APPROVAL

Transactions initiated by HR Dept, College Reviewer or College approvers self-approve [the initiator's approval step(s)] upon submittal.



### 12.2 AUTO APPROVAL

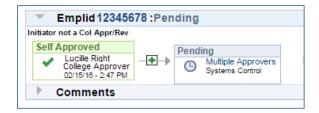
Approvers with more than one provisioned role within a workflow routing simply approve transactions once—the second step *Auto Approves*.



# 12.3 COLLEGE INITIATES A REQUEST

Requests initiated by College Approvers

- Generate an email notification to the HR Department Approvers.
- Automatically route to Systems Control upon submission.



### 12.4 SKIPPED STEPS

Steps are skipped when users are not provisioned with approver roles included in the workflow routing.

At least one HR Dept or College approver is required to successfully load a transaction.



Last Update: May 17, 2016 Page **38** of **52** 

#### 12.5 NO APPROVERS FOUND

An Error Step occurs when users are not provisioned for any of the roles in the workflow path.

- All steps are skipped if no approvers are assigned.
- A Systems Control Approver will assist with the transaction routing.



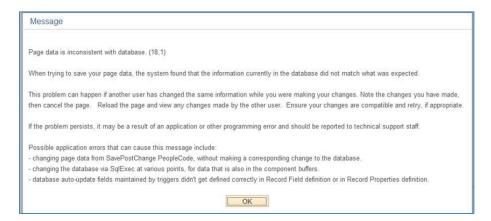
# 13. ERROR/WARNING MESSAGES

Error or warning messages may occur when users initiate or approve documents that conflict with other pending actions or requests.

#### 13.1 ANOTHER APPROVER HAS TAKEN ACTION

A single step may have multiple approvers who may simultaneously review a transaction; however, only ONE may take action to approve or deny the request.

The following message displays when two approvers view a transaction simultaneously and attempt to approve or deny the request at the same time—the first approval/denial is processed.



# 13.2 PENDING REQUEST

Requests are limited to one DCC transaction per employee at a time. An error message appears if an initiator attempts to submit a DCC request where another document is pending for same person and transaction type.

- The transaction number is listed to assist users look up the transaction in *Manage Campus Colleagues* to determine who initiated the request.
- The initiator of the first request has the option of withdrawing the pending transaction if he/she considers it appropriate.

Last Update: May 17, 2016 Page **39** of **52** 



# 14. INTERMITTENT/OCCASSIONAL VOLUNTEER (IOV) AND INTERN – DEPARTMENT PROCESS

Intern-Department and Intermittent Occasional Volunteers (IOV) are a type of Designated Campus Colleagues (DCCs) relationship limited to individuals who do *not*:

- Require access to University systems and services including NetIDs and CatCards
- Supervise minors
- Perform security sensitive duties
- Require specialized University training
- Work with or have access to export-controlled technical data, information, materials and equipment

Intermittent/Occasional Volunteer requests are initiated by departments and do not electronically route to the employee; therefore, the following hard-copy documents must be attached to the Manager Self Service DCC request to establish their relationship.

# DCC IOV

- 1. Intermittent/Occasional Volunteer (IOV) Worksheet
- 2. IOV Agreement

DCC Intern - Department

1. Intern-Department Worksheet

# 15. DCC WORKSHEETS

DCC Worksheets are located on the Systems Control website: <a href="http://syscon.arizona.edu/uaccess-resources/dcc">http://syscon.arizona.edu/uaccess-resources/dcc</a>

# 16. AFFILIATE VERIFICATION FORM

Affiliate Verification Forms are located on the Systems Control website: http://syscon.arizona.edu/uaccess-resources/dcc

Last Update: May 17, 2016 Page **40** of **52** 

# 17. DCC AGREEMENT EXAMPLES

### 17.1 AFFILIATE AGREEMENT



#### AFFILIATE AGREEMENT

The University of Arizona is generously supported by Affiliates and other volunteers who contribute their time, services and expertise to help the University accomplish its missions of teaching, research, service and outreach. As an Affiliate, you are not an employee of the University; however, you are required to follow all Arizona Board of Regents and University rules and policies regarding the conduct of University employees. With this Agreement, you may be eligible to take advantage of certain University services and privileges, as outlined at http://www.hr.arizona.edu/DCC. This Agreement also establishes standards and guidelines so that both you and the University understand the nature of your Affiliate relationship and the limitations of such a relationship.

The Arizona Board of Regents (hereafter either ABOR or the "University") and DCC Name (hereafter "Affiliate") agree to the following terms.

- VOLUNTARY SERVICE Affiliate agrees that he or she is providing services voluntarily to the University for Dept/College/Division/Unit solely for personal, civil, charitable or humanitarian purposes without promise or expectation of compensation, benefits or future employment with the University beyond any specified reimbursement agreements. Affiliate acknowledges that he or she is not an employee of the University. If Affiliate becomes an employee of the University while serving as an Affiliate, he or she agrees to immediately notify Dept/College/Division/Unit and understands he or she may no longer provide services as an Affiliate or other Designated Campus Colleague.
- AUTHORIZATION TO WORK/VOLUNTEER If Affiliate is not a citizen or permanent resident of the United States, he or she affirms that he or she has the appropriate visa status that authorizes him or her to be present in the United States and allows him or her to participate in this type of service. Affiliate also affirms that he or she has submitted documentation to this effect to Dept/College/Division/Unit and agrees to immediately inform his or her departmental sponsor or Dept/College/Division/Unit business office of any change to his or her visa status.
- ASSIGNMENT PERIOD Affiliate will begin his or her assignment on start date, and it is anticipated that his or her assignment will end no later than end date. Affiliate understands that any extension of this assignment will require him or her to sign another agreement. This includes extensions that may occur at the beginning of each fiscal year.
- 4. REPORTING RELATIONSHIP Affiliate will coordinate his or her activities through name of supervisor and Dept/College/Division/Unit.
- ASSIGNMENTS AND DUTIES Understanding that Affiliate is providing services voluntarily, he or she nevertheless agrees to follow the directions of administrators, faculty, or staff and to abide by ABOR and University policies and procedures while carrying out his or her Affiliate assignments. Affiliate will engage in the following activities:

#### Duties/responsibilities completed on DCC request.

- NOTIFICATION OF POLICIES Affiliate acknowledges that he or she has been given access to all University policies at http://policy.arizona.edu/ and understands that he or she has received and expected to review the following University policies and take the following online training as a requirement of signing this Agreement:

  - Equal Employment Policy at <a href="http://equity.arizona.edu/equal\_employment\_policy">http://equity.arizona.edu/equal\_employment\_policy</a>; Nondiscrimination and Anti-harassment Policy at <a href="http://policy.arizona.edu/sites/default/files/Nondiscrimination.pdf">http://policy.arizona.edu/sites/default/files/Nondiscrimination.pdf</a>; and,
  - Preventing Sexual Harassment (online training program) at: <a href="http://equity.arizona.edu/education/harassment">http://equity.arizona.edu/education/harassment</a> .

Affiliate also understands that he or she is required to successfully complete all applicable training required for performing the Affiliate activities.

- EMAIL AND NET ID Affiliate has been assigned a NetID, which is a personal identifier that provides access to online services, and an email account that serves as a mechanism for receiving official communications within the University. Affiliate acknowledges that he or she will receive any future Affiliate agreements or other official University business information through his or her assigned University email account. Affiliate also agrees to provide current contact information to the University so long as he or she is a University Affiliate. Personal information updates should be submitted online at: Update Personal Information
- PRE-SCREENING AND BACKGROUND CHECKS Affiliate hereby gives the University of Arizona permission to inquire into his or her education, references, driving record, employment, volunteer history, and criminal background. Affiliate understands that the University will only use this information for the purpose of this Agreement.

Affiliate understands that this relationship is contingent upon the successful outcome of criminal background checks or other prescreening checks for nonemployees, if required, as described in the University's Pre-Employment Screening Policy available at: http://policy.arizona.edu/pre-employment-screening.

CLINICAL TEACHING - If Affiliate is participating in clinical teaching, Affiliate agrees that he or she has either signed or will sign a preceptorship agreement with the University or that Affiliate is employed by an institution that has executed a preceptor agreement on behalf of its clinician employees.

Last Update: May 17, 2016 Page 41 of 52

- 10. EXPORT CONTROL If Affiliate's assignments include service with export-controlled information/technology, Affiliate agrees to comply with U.S. export control laws and regulations. Export-controlled information/technology cannot be disclosed to parties without authorization from the University's office of the Vice President for Research. Authorization could include obtaining a license from the Department of State or Commerce prior to release of any export-controlled technology/information. Affiliate and University agree that they will not at any time take any action that would cause the University to be in violation of any such laws and regulations. Each party will work cooperatively to ensure compliance.
- 11. INTELLECTUAL PROPERTY Affiliate acknowledges that if any intellectual property is developed by Affiliate in the course of performing services for the University, the Arizona Board of Regents("ABOR") may claim ownership of such intellectual property, in accordance with the Arizona Board of Regents Intellectual Property Policy (collectively, the "IP Policy"). According to the IP Policy, University owns intellectual property that is developed by individuals within the course and scope of performing services for the University, and using significant University resources (with certain exceptions as further described in the IP Policy). The University does not, however, assert ownership of intellectual property that is developed by Affiliate prior to, or outside the scope of, performing services for the University. Affiliate agrees to promptly disclose to the University's Tech Launch Arizona any intellectual property it develops in the performance of the services that may be subject to the IP Policy. To the extent any such intellectual property is owned by ABOR according to the IP Policy. Affiliate agrees to assign, and hereby does assign to ABOR, all right, title, and interest in and to such intellectual property, and agrees to provide reasonable assistance to the University to maintain and perfect its ownership rights in such intellectual property.
- 12. INSURANCE AND LIABILITY COVERAGE Affiliate understands that he or she is not provided insurance of any kind by the University for either injuries sustained or for liability incurred while serving in an Affiliate capacity. To the extent an Affiliate is acting in the course and scope of employment and/or authorization of their employer organization, it is expected that the Affiliate will be insured by their employer or sponsoring organization for liability incurred. An Affiliate also may be eligible for other insurance coverage from his or her employer or sponsoring organization if his or her service qualifies under the organization's insurance programs. Alternatively, an Affiliate may seek coverage from his or her own personal insurance for medical expenses or for personal liability incurred.
- 13. TERMINATION Affiliate agrees and acknowledges that as a Designated Campus Colleague, his or her Affiliate relationship is at-will and carries no promise of continuation and can be terminated at any time, without cause, without notice and without recourse.

The parties agree that this is the entire Agreement between them and that no Agreement, either oral or written, exists outside this Agreement regarding the Designated Campus Colleague services described in this Agreement.

#### RELEASE

Affiliate releases the ABOR, the University, its officers, employees, agents, representatives and assigns, from any responsibility or liability for personal injury,

including death, and the damage to or loss of property, that Affiliate may incur due to the negligence of the ABOR, the University, its officers, employees, agents, representatives and assigns or others due to accidental occurrences while visiting the University or otherwise engaging in activities contemplated by this Agreement.

The parties execute this Agreement this \_\_\_\_\_ day of \_\_\_\_\_\_, 20\_\_\_\_.

On behalf of the Arizona Board of Regents

Ann Weaver Hart, President \_\_\_\_\_ DCC Acceptance Date \_\_\_\_\_

Affiliate:

Name: DCC Name

Signature \_\_\_\_\_\_ Dated this \_\_\_\_\_ day of \_\_\_\_\_\_, 20\_\_\_.

Affiliate: Please accept this agreement within 14 calendar days.

Signature ELECTRONIC SIGNATURE NEEDED

Last Update: May 17, 2016 Page 42 of 52

#### 17.2 ASSOCIATE AGREEMENT



#### ASSOCIATE AGREEMENT

The University of Arizona is generously supported by Associates and other volunteers who contribute their time, services and expertise to help the University accomplish its missions of teaching, research, service and outreach. As an Associate, you are not an employee of the University; however, you are required to follow all Arizona Board of Regents and University rules and policies regarding the conduct of University employees. With this Agreement, you may be eligible to take advantage of certain University services and privileges, as outlined at <a href="https://www.hr.arizona.edu/DCC">https://www.hr.arizona.edu/DCC</a>. This Agreement also establishes standards and guidelines so that both you and the University understand the nature of your Associate relationship and the limitations of such a relationship.

The Arizona Board of Regents (hereafter either ABOR or the "University") and DCC's Name (hereafter "Associate") agree to the following terms.

- VOLUNTARY SERVICE Associate agrees that he or she is providing services voluntarily to the University for Dept/College/Division/Unit solely for
  personal, civil, charitable or humanitarian purposes without promise or expectation of compensation, benefits or future employment with the University
  beyond any specified reimbursement agreements. Associate acknowledges that he or she is not an employee of the University. If Associate becomes an
  employee of the University while serving as an Associate, he or she agrees to immediately notify Dept/College/Division/Unit and understands he or she
  may no longer provide services as an Associate or other Designated Campus Colleague.
- 2. AUTHORIZATION TO WORK/VOLUNTEER If Associate is not a citizen or permanent resident of the United States, he or she affirms that he or she has the appropriate visa status that authorizes him or her to be present in the United States and allows him or her to participate in this type of service. Associate also affirms that he or she has submitted documentation to this effect to Dept/College/Division/Unit and agrees to immediately inform his or her departmental sponsor or Dept/College/Division/Unit business office of any change to his or her visa status.
- 3. ASSIGNMENT PERIOD Associate will begin his or her assignment on start date, and it is anticipated that his or her assignment will end no later than end date. Associate understands that any extension of this assignment will require him or her to sign another agreement. This includes extensions that may occur at the beginning of each fiscal year.
- 4. REPORTING RELATIONSHIP Associate will coordinate his or her activities through supervisor's name and Dept/College/Division/Unit.
- 5. ASSIGNMENTS AND DUTIES Understanding that Associate is providing services voluntarily, Associate nevertheless agrees to follow the directions of administrators, faculty or staff and to abide by ABOR and University policies and procedures while carrying out his or her Associate assignments. Associate will engage in the following activities:

#### Duties and responsibilities entered on the DCC Request.

- 6. NOTIFICATION OF POLICIES Associate acknowledges that he or she has been given access to all University policies at <a href="http://policy.arizona.edu/">http://policy.arizona.edu/</a> and understands that he or she has received and is expected to review the following University policies and take the following online training as a requirement of signing this Agreement:
  - a. Equal Employment Policy at <a href="http://equity.arizona.edu/equal\_employment\_policy">http://equity.arizona.edu/equal\_employment\_policy</a>;
  - b. Nondiscrimination and Anti-harassment Policy at <a href="http://policy.arizona.edu/sites/default/files/Nondiscrimination.pdf">http://policy.arizona.edu/sites/default/files/Nondiscrimination.pdf</a>; and,
  - $c. \qquad \text{Preventing Sexual Harassment (online training program) at: } \underline{\text{http://equity.arizona.edu/education/harassment}} \; .$

Associate also understands that he or she is required to successfully complete all applicable training required for performing the Associate activities.

- 7. EMAIL AND NET ID Associate has been assigned a NetID, which is a personal identifier that provides access to online services, and an email account that serves as a mechanism for receiving official communications within the University. Associate acknowledges that he or she will receive any future Associate agreements or other official University business information through his or her assigned University email account. Associate also agrees to provide current contact information to the University so long as he or she is a University Associate. Personal information updates should be submitted online at: <a href="Update Personal Information">Update Personal Information</a>
- 8. PRE-SCREENING AND BACKGROUND CHECKS Associate hereby gives the University of Arizona permission to inquire into his or her education, references, driving record, employment, volunteer history, and criminal background. Associate understands that the University will only use this information for the purpose of this Agreement.

Associate understands that this relationship is contingent upon the successful outcome of criminal background checks or other prescreening checks for non-employees, if required, as described in the University's Pre-Employment Screening Policy available at: <a href="http://policy.arizona.edu/pre-employment-screening">http://policy.arizona.edu/pre-employment-screening</a>.

CLINICAL TEACHING – If Associate is participating in clinical teaching, Associate agrees that he or she has either signed or will sign a preceptorship
agreement with the University or that Associate is employed by an institution that has executed a preceptor agreement on behalf of its clinician
employees.

Last Update: May 17, 2016 Page **43** of **52** 

- 10. EXPORT CONTROL If Associate's assignments include service with export-controlled information/technology, Associate agrees to comply with U.S. export control laws and regulations. Export-controlled information/technology cannot be disclosed to parties without authorization from the University's office of the Vice President for Research. Authorization could include obtaining a license from the Department of State or Commerce prior to release of any export-controlled technology/information. Associate and University agree that they will not at any time take any action that would cause the University to be in violation of any such laws and regulations. Each party will work cooperatively to ensure compliance.
- 11. INTELLECTUAL PROPERTY Associate acknowledges that if any intellectual property is developed by Associate in the course of performing services for the University, the Arizona Board of Regents ("ABOR") may claim ownership of such intellectual property, in accordance with the Arizona Board of Regents Intellectual Property Policy and supplementing University of Arizona Intellectual Property Policy (collectively, the "IP Policy"). According to the IP Policy, University owns intellectual property that is developed by individuals within the course and scope of performing services for the University, and using significant University resources (with certain exceptions as further described in the IP Policy). The University does not, however, assert ownership of intellectual property that is developed by Associate prior to, or outside the scope of, performing services for the University. Associate agrees to promptly disclose to the University's Tech Launch Arizona any intellectual property it develops in the performance of the services that may be subject to the IP Policy. To the extent any such intellectual property is owned by ABOR according to the IP Policy. Associate agrees to assign, and hereby does assign to ABOR, all right, title, and interest in and to such intellectual property, and agrees to provide reasonable assistance to the University to maintain and perfect its ownership rights in such intellectual property.
- 12. INSURANCE Associate understands that, as a non-employee, he or she is not provided worker's compensation insurance for injuries that might arise while providing service to the University, and it is recommended that Associates carry personal medical insurance to cover medical expenses that might be incurred. The University does provide, at no cost to the Associate, basic accident insurance coverage for treatment of injuries, but the coverage is in excess of any other valid and collectible insurance available to Associate. The basic accident insurance is limited in scope and not recommended to be relied upon as the sole source of medical insurance by Associate.
- 13. LIABILITY COVERAGE Associate understands that while acting within the scope of his or her service to the University and in an authorized capacity, he or she is eligible for liability insurance coverage from the State of Arizona self-insurance program described in Arizona Revised Statutes §41-621. This statutory insurance program provides legal defense for Associate and coverage for settlement or court awarded damages that result from claims or lawsuits related to Associate's service to the University. No other University or state-sponsored employee medical, retirement or insurance plans apply to Associates.
- 14. RELEASE Associate agrees to release the State of Arizona, Arizona Board of Regents, University of Arizona, and its officers, employees, agents, representatives and assigns, from any responsibility or liability for personal injury, including death, and for damage to or loss of property, that Associate may incur while providing service to the University.
- 15. TERMINATION Associate agrees and acknowledges that as a Designated Campus Colleague, his or her Associate relationship is at-will and carries no promise of continuation and can be terminated at any time, without cause, without notice and without recourse.

The parties agree that this is the entire Agreement between them and that no Agreement, either oral or written, exists outside this Agreement regarding the Designated Campus Colleague services described in this Agreement.

# 

Last Update: May 17, 2016 Page 44 of 52

#### 17.3 VOLUNTEER AGREEMENT



#### VOLUNTEER AGREEMENT

The University of Arizona is generously supported by Volunteers and other volunteers who contribute their time, services and expertise to help the University accomplish its missions of teaching, research, service and outreach. As a Volunteer, you are not an employee of the University; however, you are required to follow all Arizona Board of Regents and University rules and policies regarding the conduct of University employees. With this Agreement, you may be eligible to take advantage of certain University services and privileges, as outlined at <a href="http://www.hr.arizona.edu/DCC">http://www.hr.arizona.edu/DCC</a>. This Agreement also establishes standards and guidelines so that both you and the University understand the nature of your Volunteer relationship and the limitations of such a relationship.

The Arizona Board of Regents (hereafter either ABOR or the "University") and DCC'S Name (hereafter "Volunteer") agree to the following terms.

- 1. VOLUNTARY SERVICE –Volunteer agrees that he or she is volunteering in Dept/College/Division/Unit solely for personal, civil, charitable or humanitarian purposes without promise or expectation of compensation, benefits or future employment with the University beyond any specified reimbursement agreements. Volunteer acknowledges that he or she is not an employee of the University. If Volunteer becomes an employee of the University while serving as a Volunteer, he or she agrees to immediately notify Dept/College/Division/Unit and understands he or she may no longer provide services as a Volunteer or other Designated Campus Colleague.
- 2. AUTHORIZATION TO WORK/VOLUNTEER If Volunteer is not a citizen or permanent resident of the United States, he or she affirms that he or she has the appropriate visa status that authorizes him or her to be present in the United States and allows him or her to participate in this volunteer experience. Volunteer also affirms that he or she has submitted documentation to this effect to Dept/College/Division/Unit and agrees to immediately inform his or her departmental sponsor or Dept/College/Division/Unit business office of any change to his or her visa status.
- ASSIGNMENT PERIOD Volunteer will begin his or her volunteer assignment on start date, and it is anticipated that his or her assignment will end no
  later than end date. Volunteer understands that any extension of this assignment will require him or her to sign another agreement. This includes
  extensions that may occur at the beginning of each fiscal year.
- 4. REPORTING RELATIONSHIP Volunteer will coordinate his or her services through Name of Supervisor and Dept/College/Division/Unit.
- 5. ASSIGNMENTS AND DUTIES Understanding that Volunteer is providing services on a voluntary basis, he or she nevertheless agrees to follow the directions of administrators, faculty or staff and to abide by ABOR and University policies and procedures while carrying out his or her Volunteer assignments. Volunteer will engage in the following activities:

#### Duties/responsibilities completed on DCC Request.

- 6. NOTIFICATION OF POLICIES Volunteer acknowledges that he or she has been given access to all University policies at <a href="http://policy.arizona.edu/">http://policy.arizona.edu/</a> and understands that he or she has received and is expected to review the following University policies and take the following online training as a requirement of signing this Agreement:
  - a. Equal Employment Policy at <a href="http://equity.arizona.edu/equal\_employment\_policy">http://equity.arizona.edu/equal\_employment\_policy</a>;
  - b. Nondiscrimination and Anti-harassment Policy at <a href="http://policy.arizona.edu/sites/default/files/Nondiscrimination.pdf">http://policy.arizona.edu/sites/default/files/Nondiscrimination.pdf</a>; and,
  - $c. \qquad \text{Preventing Sexual Harassment (online training program) at: } \underline{\text{http://equity.arizona.edu/education/harassment}} \; .$

Volunteer also understands that he or she is required to successfully complete all applicable training required for performing the Volunteer assignments.

- 7. EMAIL AND NET ID Volunteer has been assigned a NetID, which is a personal identifier that provides access to online services, and an email account that serves as a mechanism for receiving official communications within the University. Volunteer acknowledges that he or she will receive any future Volunteer agreements or other official University business information through his or her assigned University email account. Volunteer also agrees to provide current contact information to the University so long as he or she is a University Volunteer. Personal information updates should be submitted online at: <u>Update Personal Information</u>
- 8. PRE-SCREENING AND BACKGROUND CHECKS Volunteer hereby gives the University of Arizona permission to inquire into his or her education, references, driving record, employment, volunteer history, and criminal background. Volunteer understands that the University will only use this information for the purpose of this Agreement.

Volunteer understands that this relationship is contingent upon the successful outcome of criminal background checks or other prescreening checks for non-employees, if required, as described in the University's Pre-Employment Screening Policy available at: <a href="http://policy.arizona.edu/pre-employment-screening.">http://policy.arizona.edu/pre-employment-screening.</a>

CLINICAL TEACHING – If Volunteer is participating in clinical teaching, Volunteer agrees that he or she has signed or will sign a preceptorship
agreement with the University or Volunteer is employed by an institution that has executed a preceptor agreement on behalf of its clinician employees.

Last Update: May 17, 2016 Page 45 of 52

- 10. EXPORT CONTROL If Volunteer's assignments include service with export-controlled information/technology, Volunteer agrees to comply with U.S. export control laws and regulations. Export-controlled information/technology cannot be disclosed to parties without authorization from the University's office of the Vice President for Research. Authorization could include obtaining a license from the Department of State or Commerce prior to release of any export-controlled technology/information. Volunteer and University agree that they will not at any time take any action that would cause the University to be in violation of any such laws and regulations. Each party shall work cooperatively to ensure compliance.
- 11. INTELLECTUAL PROPERTY Volunteer acknowledges that if any intellectual property is developed by Volunteer in the course of performing services for the University, the Arizona Board of Regents ("ABOR") may claim ownership of such intellectual property, in accordance with the Arizona Board of Regents Intellectual Property Policy and supplementing University of Arizona Intellectual Property Policy (collectively, the "IP Policy"). According to the IP Policy, University owns intellectual property that is developed by individuals within the course and scope of performing services for the University, and using significant University resources (with certain exceptions as further described in the IP Policy). The University does not, however, assert ownership of intellectual property that is developed by Volunteer prior to, or outside the scope of, performing services for the University. Volunteer agrees to promptly disclose to the University's Tech Launch Arizona any intellectual property it develops in the performance of the services that may be subject to the IP Policy. To the extent any such intellectual property is owned by ABOR according to the IP Policy. Volunteer agrees to assign, and hereby does assign to ABOR, all right, title, and interest in and to such intellectual property, and agrees to provide reasonable assistance to the University to maintain and perfect its ownership rights in such intellectual property.
- 12. INSURANCE Volunteer understands that as a non-employee, he or she is not provided worker's compensation insurance for injuries that might arise while providing volunteer service to the University, and it is recommended that volunteers carry personal medical insurance to cover medical expenses that might be incurred. The University does provide, at no cost to the volunteer, basic accident insurance coverage for treatment of volunteer injuries, but the coverage is in excess of any other valid and collectible insurance available to the volunteer. The basic accident insurance is limited in scope and not recommended to be relied upon as the sole source of medical insurance by volunteers.
- 13. LIABILITY COVERAGE Volunteer understands that while acting within the scope of his or her volunteer service to the University and in an authorized capacity, he or she is eligible for liability insurance coverage from the State of Arizona self-insurance program described in Arizona Revised Statutes §41-621. This statutory insurance program provides legal defense for volunteers and coverage for settlement or court awarded damages that result from claims or lawsuits associated with the volunteer's service to the University. No other University or state-sponsored employee medical, retirement or insurance plans apply to Volunteers.
- 14. RELEASE Volunteer agrees to release the State of Arizona, Arizona Board of Regents, University of Arizona, and its officers, employees, agents, representatives and assigns, from any responsibility or liability for personal injury, including death, and for damage to or loss of property, that Volunteer may incur while providing volunteer service to the University.
- 15. TERMINATION Volunteer agrees and acknowledges that as a Designated Campus Colleague, his or her Volunteer relationship is at-will and carries no promise of continuation and can be terminated at any time, without cause, without notice and without recourse.

The parties agree that this is the entire Agreement between them and that no Agreement, either oral or written, exists outside this Agreement regarding the Designated Campus Colleague services described in this Agreement.

# On behalf of the Arizona Board of Regents Ann Weaver Hart, President Date: \_\_DCC Acceptance Date\_\_\_\_\_ Volunteer: Name: DCC Name Over 18 Signature \_\_DCC Name \_\_ Dated this \_\_\_ day of \_\_\_\_\_\_, 20\_\_\_. Signature \_\_ELECTRONIC SIGNATURE NEEDED \_\_\_\_\_\_ Under 18 Print Name \_\_\_\_\_\_\_\_ Signature \_\_\_\_\_\_ Dated this \_\_\_\_ day of \_\_\_\_\_\_, 20\_\_\_\_.

Last Update: May 17, 2016 Page 46 of 52

# 17.4 INTERMITTENT/OCCASIONAL VOLUNTEER AGREEMENT



#### INTERMITTENT/OCCASSIONAL VOLUNTEER AGREEMENT

The University of Arizona is generously supported by Volunteers and other volunteers who contribute their time, services and expertise to help the University accomplish its missions of teaching, research, service and outreach. As a Volunteer, you are not an employee of the University; however, you are required to follow all Arizona Board of Regents and University rules and policies regarding the conduct of University employees. This Agreement also establishes standards and guidelines so that both you and the University understand the nature of your Volunteer relationship and the limitations of such a relationship.

The Arizona Board of Regents (hereafter either ABOR or the "University") and Enter Volunteer's Name (hereafter "Volunteer") agree to the following terms.

- 1. VOLUNTARY SERVICE –Volunteer agrees that he or she is volunteering in Enter Dept Name solely for personal, civil, charitable or humanitarian purposes without promise or expectation of compensation, benefits or future employment with the University beyond any specified reimbursement agreements. Volunteer acknowledges that he or she is not an employee of the University. If Volunteer becomes an employee of the University while serving as a Volunteer, he or she agrees to immediately notify Enter Dept Name and understands he or she may no longer provide services as a Volunteer or other Designated Campus Colleague.
- 2. AUTHORIZATION TO WORK/VOLUNTEER If Volunteer is not a citizen or permanent resident of the United States, he or she affirms that he or she has the appropriate visa status that authorizes him or her to be present in the United States and allows him or her to participate in this volunteer experience. Volunteer also affirms that he or she has submitted documentation to this effect to Enter Dept Name and agrees to immediately inform his or her departmental sponsor or Enter Dept Name business office of any change to his or her visa status.
- 3. REPORTING RELATIONSHIP Volunteer will coordinate his or her services through Enter Supervisor's Name and Enter Dept Name.
- 4. ASSIGNMENTS AND DUTIES Understanding that Volunteer is providing services on a voluntary basis, he or she nevertheless agrees to follow the directions of administrators, faculty or staff and to abide by ABOR and University policies and procedures while carrying out his or her Volunteer assignments. Volunteer will engage in the following activities: Enter Duties/Responsibilities
- 5. NOTIFICATION OF POLICIES Volunteer acknowledges that he or she has been given access to all University policies at <a href="http://policy.arizona.edu/">http://policy.arizona.edu/</a> and understands that he or she has received and is expected to review the following University policies and take the following online training as a requirement of signing this Agreement:
  - a. Equal Employment Policy at <a href="http://equity.arizona.edu/equal\_employment\_policy">http://equity.arizona.edu/equal\_employment\_policy</a>;
  - b. Nondiscrimination and Anti-harassment Policy at
  - http://policy.arizona.edu/sites/default/files/Nondiscrimination.pdf; and,
  - Preventing Sexual Harassment (online training program) at: http://equity.arizona.edu/education/harassment

Volunteer also understands that he or she is required to successfully complete all applicable training required for performing the Volunteer assignments.

- 6. INTELLECTUAL PROPERTY Volunteer acknowledges that if any intellectual property is developed by Volunteer in the course of performing services for the University, the Arizona Board of Regents("ABOR") may claim ownership of such intellectual property, in accordance with the Arizona Board of Regents Intellectual Property Policy and supplementing University of Arizona Intellectual Property Policy (collectively, the "IP Policy"). According to the IP Policy, University owns intellectual property that is developed by individuals within the course and scope of performing services for the University, and using significant University resources (with certain exceptions as further described in the IP Policy). The University does not, however, assert ownership of intellectual property that is developed by Volunteer prior to, or outside the scope of, performing services for the University. Volunteer agrees to promptly disclose to the University's Tech Launch Arizona any intellectual property it develops in the performance of the services that may be subject to the IP Policy. To the extent any such intellectual property is owned by ABOR according to the IP Policy. Volunteer agrees to assign, and hereby does assign to ABOR, all right, title, and interest in and to such intellectual property, and agrees to provide reasonable assistance to the University to maintain and perfect its ownership rights in such intellectual property.
- 7. INSURANCE Volunteer understands that as a non-employee, he or she is not provided worker's compensation insurance for injuries that might arise while providing volunteer service to the University, and it is recommended that volunteers carry personal medical insurance to cover medical expenses that might be incurred. The University does provide, at no cost to the volunteer, basic accident insurance coverage for treatment of volunteer injuries, but the coverage is in excess of any other valid and collectible insurance available to the volunteer. The basic accident insurance is limited in scope and not recommended to be relied upon as the sole source of medical insurance by volunteers.
- 8. LIABILITY COVERAGE –Volunteer understands that while acting within the scope of his or her volunteer service to the University and in an authorized capacity, he or she is eligible for liability insurance coverage from the State of Arizona self-insurance program described in Arizona Revised Statutes §41-621. This statutory insurance program provides legal defense for volunteers and coverage for settlement or court awarded damages that result from claims or lawsuits associated with the volunteer's service to the University. No other University or state-sponsored employee medical, retirement or insurance plans apply to Volunteers.
- RELEASE Volunteer agrees to release the State of Arizona, Arizona Board of Regents, University of Arizona, and its officers, employees, agents, representatives and assigns, from any responsibility or liability for personal injury, including death, and for damage to or loss of property, that Volunteer may incur while providing volunteer service to the University.
- 10. TERMINATION Volunteer agrees and acknowledges that as a Designated Campus Colleague, his or her Volunteer relationship is at-will and carries no promise of continuation and can be terminated at any time, without cause, without notice and without recourse.

Last Update: May 17, 2016 Page 47 of 52

The parties agree that this is the entire Agreement between them and that no Agreement, either oral or written, exists outside this Agreement regarding the Designated Campus Colleague services described in this Agreement.				
The parties execute this Agreement this DCC Acceptance Date				
On behalf of the Arizona Board of Regents				
Ann Weaver Hart, President Date: DCC Acceptance Date				
Volunteer:				
Name: Enter Volunteer's Name				
Signature SIGNATURE NEEDED				
If volunteer is under the age of 18, by signing below, I agree that my son/daughter/ward may participate in the activities described above, and I agree to the terms of the Release set forth above.				
Printed Name of Parent/Guardian if Volunteer is under the age of 18				
Date: DCC Acceptance Date  Signature of Parent/Guardian if Volunteer is under the age of 18				
Volunteer and Parent/Guardian: Please accept this agreement within 14 calendar days.				

Last Update: May 17, 2016 Page **48** of **52** 

# **18. DCC EMAIL MESSAGES**

Two or three separate emails are sent to the DCCs' personal email address to establish their Designated Campus Colleague relationship.

### 18.1 EMAIL MESSAGES – PERSON WITH NO NETID

Three email messages are sent to individuals who have not previously held a job or another designated campus colleague relationship. The email messages:

- Are sent to the DCCs personal email address (provided on the Campus Colleague Request)
- Are triggered after the transaction's first Systems Control approval
- Provide the DCCs with an EmplID (message #1), a pin (message #2) and instructions for both creating a
   NetID and accessing and accepting their DCC Agreement if applicable (message #3)

Note: The EmpIID and pin are required for the new DCC to establish a NetID online.

# DCC EMAIL #1 - USER DOES NOT HAVE NETID (EMPLID)

#### Email #1 Text:

Dear John Doe,

Welcome to the University of Arizona! This is the first of three separate emails necessary to establish your relationship with the University. Each message contains unique information and instructions which must be sent independently to protect access to your personal information.

Your assigned EmplID is:

\*\*Please save this email—it contains your EmplID which is required for current and future reference\*\*

NEED ASSISTANCE???

EmplID questions(s) - Contact Systems Control by replying to this message
University of Arizona affiliation question(s) - Contact your department business office representative

Last Update: May 17, 2016 Page **49** of **52** 

# DCC EMAIL #2 - USER DOES NOT HAVE NETID (PIN TO CREATE NETID)

#### Email #2 Text:

Dear John Doe.

Welcome to the University of Arizona! This is the second of three separate emails necessary to establish your relationship with the University. Each message contains unique information and instructions which must be sent independently to protect access to your personal information.

This message includes your single-use Pin that you will use along with your EmplID, which is provided in a separate email, to create your mandatory UA NetID (username). The UA NetID validates your UA status and is your gateway to University services and resources.

Your assigned single-use Pin is:

#### CREATE UA NetID (username)

- 1. Copy and paste the following link into an internet browser: https://netid.arizona.edu.
- Select and complete the steps in the Create UA NetID option located on the left side of the page. Detailed instructions to create a UA NetID are available at: <a href="http://uits.arizona.edu/sites/default/files/NetIDcreationV2.pdf">http://uits.arizona.edu/sites/default/files/NetIDcreationV2.pdf</a>.

Note: The UA NetID will be part of your official UA email address (netid@email.arizona.edu)

#### COMPLETE SELF SERVICE ACTIVITIES

1. Follow instructions included in the third email to finalize your affiliation with the University.

#### NEED ASSISTANCE???

NetID and password question(s) — Contact Systems Control by replying to this message University of Arizona affiliation question(s) — Contact your department business office representative

### DCC EMAIL #3 - USER DOES NOT HAVE NETID (PERSONAL INFO AND AGREEMENT)

#### Email #3 Text:

Dear John Doe,

Welcome to the University of Arizona! This is the last of three separate emails necessary to establish your relationship with the University. It contains information and instructions for completing required Self Service documents to finalize your Designated Campus Colleague (DCC) relationship.

# COMPLETE REQUIRED ONLINE DOCUMENTS

- Click on the following link: <a href="http://">http://</a>
- · Enter your UA NetID (username) and password
- · Complete all required DCC documents

 ${\tt ****You\ must\ complete\ and\ submit\ the\ online\ documents\ before\ your\ DCC\ status\ is\ validated {\tt ***}}$ 

#### NEED ASSISTANCE???

 $NetID, password\ and\ Self\ Service\ question(s) - {\tt Contact}\ Systems\ {\tt Control}\ by\ replying\ to\ this\ message\ University\ of\ Arizona\ affiliation\ question(s)\ -\ {\tt Contact}\ your\ department\ business\ office\ representative\ Online\ Help-{\tt DCC\ Self\ Service\ Guide}$ 

# 18.2 EMAIL MESSAGES - PERSON WITH A NETID

Two email messages will be sent to DCCs with existing NetIDs. The email messages:

- Are sent to the DCCs personal email address
- Are triggered after the transaction's first Systems Control approval
- Provide the DCCs with both their existing NetID (message #4), and instructions for accessing and accepting their DCC Agreement (message #5)

Last Update: May 17, 2016 Page **50** of **52** 

# DCC EMAIL #4 - USER HAS AN EXISTING NETID (NETID)

#### Email #1 Text:

Dear John Doe.

Welcome to the University of Arizona! This is the first of two separate emails necessary to establish your current relationship with the University.

Our records indicate that you were previously assigned the following University NetId:

Your UA NetID and password provide a gateway to University services and resources, and are necessary for completing Self Service activities.

NEED HELP RESETTING YOUR PASSWORD???

Contact the UITS 24/7 IT Support Center at 520-626-8324 or support@email.arizona.edu.

COMPLETE SELF SERVICE ACTIVITIES

Follow instructions included in the second email to finalize your affiliation with the University.

## DCC EMAIL #5 - USER HAS AN EXISTING NETID (PERSONAL INFO AND AGREEMENT)

#### Email #2 Text:

Dear John Doe.

Welcome to the University of Arizona! This is the last of three separate emails necessary to establish your relationship with the University. It contains information and instructions for completing required Self Service documents to finalize your Designated Campus Colleague (DCC) relationship.

#### COMPLETE REQUIRED ONLINE DOCUMENTS

- Click on the following link: <a href="http://">http://</a>
- Enter your UA NetID (username) and password
- · Complete all required DCC documents

\*\*\*You must complete and submit the online documents before your DCC status is validated \*\*\*

NEED ASSISTANCE???

NetiD, password and Self Service question(s) – Contact Systems Control by replying to this message University of Arizona affiliation question(s) – Contact your department business office representative Online Help—DCC Self Service Guide

# 19. CONTACT INFORMATION

If you are experiencing problems or just have questions about the Manager Self Service DCC Request, please contact the Workflow Administrators.

### 19.1 WHO TO CALL???

E-mail is the best communication method for contacting the Workflow Administrators. Please include both administrators when emailing. Their contact information is:

- Systems Control Syscon@email.arizona.edu
- Abbie Montenegro abbiem@email.arizona.edu
  - o Phone: 520-626-7455

Last Update: May 17, 2016 Page **51** of **52** 

# **20. REVISION HISTORY**

# **Document Contributors**

Contributors	Department
PRis Cantu	Systems Control
Hannah Gacey	Systems Control

# **Change Control Log**

Version	Date	Description of Change	Contributor
1.0.0	06/10/2013	Initial Draft	PRis Cantu
2.0.0	05/05/2016	Updated Systems Control logo, new template, new processes and DCC types	Hannah Gacey
2.1.0	05/17/2016	Updated phone directory DCC Types	Hannah Gacey

Last Update: May 17, 2016 Page **52** of **52**